

# Woonsocket Harris Public Library Technology Plan

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(2017-2019)

# WOONSOCKET HARRIS PUBLIC LIBRARY

## TECHNOLOGY PLAN

(2017 - 2019)

### VISION STATEMENT

In an effort to meet the demands of a diverse urban community, the Woonsocket Harris Public Library seeks to become an interactive resource center that responds to the educational, informational, cultural and recreational needs of the Blackstone Valley.

### GOALS, OBJECTIVES, ACTIVITIES

#### **To provide free public access to electronic resources.**

*Objective: To provide access to the internet and World Wide Web to all patrons.*

Activities: Add 4 workstations in the children's department. (2017)  
Maintain schedule of hardware replacement and upgrades. (2017-2019)  
Increase the number of electrical outlets to accommodate patron-owned devices. (2017)  
Assess the need for an upgrade to data wiring. (2018)  
Upgrade wireless network with new switch and routers. (2017)  
Maintain wireless network and assess routers annually. (2017-2019)

*Objective: To provide access to library information on the World Wide Web.*

Activities: Maintain and update library home page regularly. (2017-2019)  
Maintain library social media presence via facebook, twitter, tumblr, etc. (2017-2019)  
Implement real-time reference services via internet. (2017)

*Objective: To provide access to digital collections.*

Activities: Increase promotion of Overdrive eBook and audio book collections. (2017)

#### **To educate the community in the use of information technology.**

*Objective: To provide training in the use of electronic resources*

Activities: Conduct a minimum of 4 classes per month on software, databases, web-based resources. (2017-2019)  
Conduct at least 2 classes per quarter on downloading Overdrive resources to patron-owned devices. (2017-2019)

#### **To address the training and information needs of staff.**

*Objective: To ensure that staff remain up to date with current and evolving trends in library technology.*

Activities: Allow time for staff members to attend appropriate training workshops. (2017-2019)  
Allow staff access to various online training tools. (2017-2019)  
Provide in-house training twice per year. (2017-2019)

## **FUNDING**

Staff necessary to implement this plan is funded through the city budget, and State Grant-in-Aid. Equipment purchases are funded by fines & fees and other grant sources when available.

## **EVALUATION**

The plan will be evaluated yearly based on the library's ability to meet the objectives and activities outlined. At that time additions and modifications will be made if necessary.