

Woonsocket Harris Public Library Technology Plan

(2017-2019)

WOONSOCKET HARRIS PUBLIC LIBRARY

TECHNOLOGY PLAN

(2017 - 2019)

VISION STATEMENT

In an effort to meet the demands of a diverse urban community, the Woonsocket Harris Public Library seeks to become an interactive resource center that responds to the educational, informational, cultural and recreational needs of the Blackstone Valley.

GOALS, OBJECTIVES, ACTIVITIES

To provide free public access to electronic resources.

Objective: To provide access to the internet and World Wide Web to all patrons.

Activities: Add 4 workstations in the children's department. (2017)
Maintain schedule of hardware replacement and upgrades. (2017-2019)
Increase the number of electrical outlets to accommodate patron-owned devices. (2017)
Assess the need for an upgrade to data wiring. (2018)
Upgrade wireless network with new switch and routers. (2017)
Maintain wireless network and assess routers annually. (2017-2019)

Objective: To provide access to library information on the World Wide Web.

Activities: Maintain and update library home page regularly. (2017-2019)
Maintain library social media presence via facebook, twitter, tumblr, etc. (2017-2019)
Implement real-time reference services via internet. (2017)

Objective: To provide access to digital collections.

Activities: Increase promotion of Overdrive eBook and audio book collections. (2017)

To educate the community in the use of information technology.

Objective: To provide training in the use of electronic resources

Activities: Conduct a minimum of 4 classes per month on software, databases, web-based resources. (2017-2019)
Conduct at least 2 classes per quarter on downloading Overdrive resources to patron-owned devices. (2017-2019)

To address the training and information needs of staff.

Objective: To ensure that staff remain up to date with current and evolving trends in library technology.

Activities: Allow time for staff members to attend appropriate training workshops. (2017-2019)
Allow staff access to various online training tools. (2017-2019)
Provide in-house training twice per year. (2017-2019)

FUNDING

Staff necessary to implement this plan is funded through the city budget, and State Grant-in-Aid. Equipment purchases are funded by fines & fees and other grant sources when available.

EVALUATION

The plan will be evaluated yearly based on the library's ability to meet the objectives and activities outlined. At that time additions and modifications will be made if necessary.