

WOONSOCKET HARRIS PUBLIC LIBRARY TECHNOLOGY PLAN 2022-2024

VISION STATEMENT

In an effort to meet the demands of a diverse urban community, the Woonsocket Harris Public Library seeks to become an interactive resource center that responds to the educational, informational, cultural and recreational needs of the Blackstone Valley.

GOALS, OBJECTIVES, ACTIVITIES

Goal: To provide free public access to electronic resources.

Objective: To provide access to the internet and World Wide Web to all patrons.

- Activities: - Replace 18 public access computers. (2022)
- Maintain a schedule of hardware replacement and upgrades. (2022-2024)
 - Assess the need for an upgrade to data wiring. (2024)
 - Maintain wireless network and assess routers annually. (2022-2024)
 - Upgrade public access computer security. (2022)

Objective: To provide access to library information on the World Wide Web.

- Activities: - Maintain and update library home page regularly. (2022-2024)
- Maintain library social media presence via Facebook, Twitter, YouTube, etc. (2022-2024)
 - Implement real-time reference services via internet. (2022)

Objective: To provide access to digital collections.

- Activities: - Increase promotion of ASKRI databases, e-book and audiobook collections. (2022)
- Increase promotion of Ancestry.com and online newspaper archive (The Call). (2022)

Goal: To educate the community in the use of information technology.

Objective: To provide training in the use of electronic resources

- Activities: - Conduct at least 4 classes per month on basic computer skills, software, databases, internet safety and web-based resources. (2022-2024)
- Conduct a minimum of 2 classes per quarter on downloading e-book resources to patron-owned devices. (2022-2024)

Goal: To address the training and information needs of staff.

Objective: To ensure that staff remain up-to-date with evolving trends in library technology.

Activities: - Allow time for staff members to attend appropriate training workshops. (2022-2024)

- Allow staff access to various online training tools. (2022-2024)

- Provide in-house training twice per year. (2022-2024)

FUNDING

Staff necessary to implement this plan is funded through the city budget, and State Grant-in-Aid.

Equipment purchases are funded by fines & fees and other grant sources when available.

EVALUATION

The plan will be evaluated yearly based on the library's ability to meet the objectives and activities outlined. At that time, additions and modifications will be made if necessary.

Updated and Approved by the Board of Library Trustees September 14, 2022