

WOONSOCKET HARRIS PUBLIC LIBRARY TECHNOLOGY PLAN (2026 - 2028)

VISION STATEMENT

To meet the demands of a diverse urban community, the Woonsocket Harris Public Library seeks to become an interactive resource center that responds to the educational, informational, cultural and recreational needs of the Blackstone Valley.

GOALS, OBJECTIVES, ACTIVITIES

To provide free public access to electronic resources.

Objective: To provide access to the internet and World Wide Web to all patrons.

Activities: Inventory public access workstations and maintain software upgrades. (2026)
Maintain schedule of hardware replacement and network upgrades. (2026-2028)
Assess the need for an upgrade to data wiring. (2028)
Evaluate public printer vendors and wireless printing options. (2026)
Maintain wireless network and assess routers annually. (2026-2028)

Objective: To provide access to library information on the World Wide Web.

Activities: Maintain and update library home page regularly. (2026-2028)
Assess library website for ADA compliance. (2026)
Maintain library social media presence via Facebook, Instagram, YouTube, etc.
(2026-2028)
Implement real-time reference services via internet. (2026)

Objective: To provide access to digital collections.

Activities: Increase promotion of Overdrive eBook and audio book collections. (2026)
Increase promotion of the library's newspaper (The Call) digital archives. (2026)
Expand the digital newspaper collection with added microfilm reels through grant sources and library budget. (2026-2028)
Increase promotion of the ASKRI and the Ancestry databases. (2026)

To educate the community in the use of information technology.

Objective: To provide training in the use of electronic resources

Activities: Schedule at least two 2-hr timeslots per week for one-on-one digital navigation sessions, including instruction in downloading Overdrive resources to patron-owned devices. (2026-2028)
Conduct a minimum of 2 basic computer classes per quarter. (2026-2028)
Conduct at least 2 classes per quarter on internet safety, mobile applications, databases, and/or web-based resources. (2026-2028)
Add video instruction on technology use to the library website. (2026-2028)

To address the training and information needs of staff.

Objective: To ensure that staff remain up to date with current and evolving trends in library technology.

- Activities: Allow staff access to various online training tools. (2026-2028)
Provide in-house training twice per year. (2026-2028)
Allow time for staff members to attend appropriate training workshops. (2026- 2028)
Implement the use of multi-factor authentication on staff computers. (2026)

FUNDING

Staff necessary to implement this plan is funded through the city budget and State Grant-in-Aid. Equipment purchases are funded by fines & fees and other grant sources when available.

EVALUATION

The plan will be evaluated yearly based on the library's ability to meet the objectives and activities outlined. At that time additions and modifications will be made if necessary.

Approved by the Board of Library Trustees on February 11, 2026